

January 1st, 2018

SHELF LIFE GUARANTEE

Greenwood Associates, Inc. guarantees the quality of all products that we sell, whether repacked or not. In response to customer questions regarding the shelf life of products purchased from Greenwood Associates, we wish to offer the following explanation.

We issue specifications on our letterhead that indicate product shelf life under various storage temperatures, and we guarantee our product up to the shelf life as stated in those specifications. The specifications indicate the length of our shelf life guarantee from the date of sale (the ship date or the receipt date, depending on the FOB point), **not from the manufacture date.**

To further clarify, frozen juice concentrates may be thawed and re-frozen. To calculate remaining shelf life, use the following formula:

$$\left(1 - \left(\left(\frac{\text{days stored frozen}}{\text{shelf life frozen}} \right) + \left(\frac{\text{days stored refrigerated}}{\text{shelf life refrigerated}} \right) + \left(\frac{\text{days stored ambient}}{\text{shelf life ambient}} \right) \right) \right) \bullet 100\% = \% \text{ remaining shelf life}$$

Should product be stored beyond its guaranteed shelf life (percentage of shelf life remaining $\leq 0\%$), sealed product will remain free of pathogens, but it is recommend that tests be conducted for organoleptic elements and spoilage organisms (Yeast, Mold, and Total Plate Counts) prior to use.



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